

15. Docklands Light Railway (DLR)

The Docklands Light Railway (DLR) came into being when re-development in Docklands, made it essential to improve public transport – both for commuters and local residents. From the start it proved popular and already needs to expand to meet an interesting demand.

All stations are monitored by closed circuit TV. In addition, mobile staff patrol the stations, which are clean and brightly lit. The destination of trains is flashed on an Electronic Indicator on station platforms, and also announced on the public address system. Every train has a Train Captain, who checks tickets and can answer queries whilst ensuring the smooth operation of the train.

All stations have special lifts that take wheelchairs and space is allocated for wheelchairs on the trains. Trains were built to take wheelchairs easily. Each station is equipped with a passenger alarm (emergency use only) which, when activated by a push button, establishes immediate contact with the control room. There are emergency buttons on trains for passenger use if warranted.

Whilst engineering work is in progress to improve and extend the railway (after 9:30 pm and at weekends, until further notice) a special DLR substitute bus service is operated. The railway is controlled from the Operations and Maintenance centre. Inquiries about the railway are also handled from here (telephone 01-583 0311) or from our 24-hour information service 01-222 1234.

Single journey tickets to all DLR and Underground stations can be bought on the day from the coin-operated ticket machines in station entrance halls. You must have a valid ticket before you travel. Any passenger without a ticket will be dealt with in accordance with the regulations. This may involve payment 10 times of the value of the fare, or may lead to prosecution. London Regional Transport and British Rail Travelcards and Capitalcards are valid on DLR trains and substitute buses provided they cover the right fare zones. DLR tickets are valid on the Underground and British Railways. Group and special tickets can be bought in advance by writing to the Docklands Light Railway, PO Box 154, London E149QA, and on the day from the DLR Information Centres.

DLR Information Service, 1994

Feladat

Olvassa el a 'Docklands Light Railway' c. szöveget és válaszoljon a kérdésekre röviden a példa (0) alapján.

Questions	Answers
0. Who use DLR?	Commuters and local residents
1. How are the tickets checked?	
2. What made DLR come into being?	
3. What can we do if there is an emergency on the station platform?	
4. How do we know where the trains are going?	
5. Why is it possible for disabled people to use the DLR?	
6. While we are waiting for trains, how are we protected from thieves and other criminals who might enter the stations?	
7. When does the railway close on weekdays?	
8. Where do we get tickets for single journeys from?	
9. What do we need for travelling?	
10. If it is late at night and we need information about DLR services, how can we get it?	
11. What will happen if we are on a train without a ticket, and cannot pay the fine?	
12. If we are planning a special journey for several people, where can we get tickets?	
13. If we miss the last train, how can we travel on the DLR service?	
14. Where else can DLR tickets be used?	
15. How much is the fee you have to pay if you travel without a ticket?	